

WEEKLY SUMMARY FOR WEEK COMMENCING: 10TH FEBRUARY 2025 (PERIOD 7)

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Bar	£2,617	£2,546	£3,073	£3,368	£7,255	£8,758	£2,684
Food	£1,502	£1,983	£1,929	£2,406	£3,617	£2,706	£1,888
Total	£4,119	£4,529	£5,003	£5,773	£10,871	£11,464	£4,573
Daily Profit	-£22	£140	£344	£503	£1,912	£2,387	-£87
Total Profit	£5,716						

Drink Delivery Times						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
02:27	03:09	03:07	03:14	03:37	02:54	04:34

Food Delivery Times							
	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Prep	05:59	06:58	05:53	07:24	07:45	06:11	07:13
Wait	01:09	01:08	01:04	01:22	01:39	01:09	01:26
Delivery	07:08	08:06	06:57	08:46	09:24	07:21	08:29

Stock Result (MOS)						
Bar				Food		

Last 5 CQSMA Results				
Internal Call Colin Lovell 10/02/2025 94.4%	Internal Call Mark Klymyszyn 10/02/2025 91.5%	Internal Call Colin Lovell 08/02/2025 95.0%	External Call Mystery Shopper 30/01/2025 97.3%	External Call Mystery Shopper 27/01/2025 94.8%

Highest Taker – Lowest Clears		
Highest Taker	Jack Howell	£3,778.15
Lowest Clears	Laura Duffy	0.00%

Last Audit Results (8 th January 2025)						
Liquor		Food		Cash		Standard's
Last People Audit (22 nd January 2025)						
People						

WEEKLY SUMMARY FOR WEEK COMMENCING: 10TH FEBRUARY 2025 (PERIOD 7)

Punch Compliance			
Managers	97.06% (33/34)	Associates	92.24% (241/232)

WEEKLY SUMMARY FOR WEEK COMMENCING: 10TH FEBRUARY 2025 (PERIOD 7)

Top 10 Clears

Top 10 Items	Number of Clears	Value of Clears
Abbot Ale	10	£19.90
Stella Artois4.6	9	£32.98
Trad Breakfast	7	£34.93
Creek Pinot Drau	6	£18.12
Smirnoff Red	6	£31.74
Jkt Cheese	3	£21.45
Mixed Grill	3	£36.57
Cune White Rioja	2	£26.92
Katsu Btmlk	2	£18.06
Pizza Pepperoni	2	£20.28
Grand Total	50	£260.95

Top 10 Refunds

Top 10 Items	No of Refunds	Value of Refunds
Mixed Grill	5	£60.95
Smirnoff Red	7	£37.53
Trad Breakfast	7	£34.93
Stella Artois4.6	9	£32.98
Pizza Pepperoni	3	£30.42
Cune White Rioja	2	£26.92
Jkt Cheese	3	£21.45
HB Cod & Chips	2	£20.76
Hot Drink SS	12	£20.52
Grand Total	50	£286.46

Top 10 Voids

Top 10 Items	Number of Voids	Value of Voids
Ramen Bowl	2	£14.58
Heatwave Chicken	1	£10.23
Pizza Pepperoni	1	£10.14
Woo Woo	1	£9.00
Bt Galicia GF	2	£7.20
Smirnoff Red	1	£5.79
Kids Chick Breas	1	£5.75
Guinness	2	£5.40
Morgan Spiced	1	£4.53
Pancakes	1	£4.45
Grand Total	13	£77.07

WEEKLY SUMMARY FOR WEEK COMMENCING: 10TH FEBRUARY 2025 (PERIOD 7)

** 1251 Bottle of Sack **.

Drink Orders Prepared on DISPENSE between Monday 10/02/2025 08.00 and Sunday 16/02/2025 23.30

Sorted by Average Time

Name	Average Time	No. Orders	No. Items	Longest Order
Dave	1.29	98	160	4.58
Sarah	1.40	76	149	4.45
Roy	1.43	80	128	4.1
Bob	1.46	375	655	6.34
Maddie	1.47	443	804	6.33
Chloe	1.48	461	829	6.33
Shay	1.48	389	688	6.34
Ethan R	1.50	169	281	6.34
Hannah	1.58	204	372	6.25
Jack H	1.59	498	870	12.46
Laura	2.08	164	256	12.46
Alex	2.09	650	1162	9.11
Jack B	2.12	575	1065	9.11
Ronayscha	2.12	263	470	22.14
Malahkai	2.15	466	862	9.11
George	2.22	647	1126	10.53
Phil	2.22	646	1139	10.53
Brad	2.25	581	1026	10.53
Dan	2.26	836	1468	22.14
Kian	2.26	477	818	10.53
Ellie	2.30	514	904	10.53
Lexy	2.30	570	983	12.46

WEEKLY SUMMARY FOR WEEK COMMENCING: 10TH FEBRUARY 2025 (PERIOD 7)

** 1251 Bottle of Sack **.

Drink Orders Prepared on DISPENSE between Monday 10/02/2025 08.00 and Sunday 16/02/2025 23.30

Sorted by No. Orders

Name	Average Time	No. Orders	No. Items	Longest Order
Dan	2.26	836	1468	22.14
Alex	2.09	650	1162	9.11
George	2.22	647	1126	10.53
Phil	2.22	646	1139	10.53
Brad	2.25	581	1026	10.53
Jack B	2.12	575	1065	9.11
Lexy	2.30	570	983	12.46
Ellie	2.30	514	904	10.53
Jack H	1.59	498	870	12.46
Kian	2.26	477	818	10.53
Malahkai	2.15	466	862	9.11
Chloe	1.48	461	829	6.33
Maddie	1.47	443	804	6.33
Shay	1.48	389	688	6.34
Bob	1.46	375	655	6.34
Ronayssha	2.12	263	470	22.14
Hannah	1.58	204	372	6.25
Ethan R	1.50	169	281	6.34
Laura	2.08	164	256	12.46
Dave	1.29	98	160	4.58
Roy	1.43	80	128	4.1
Sarah	1.40	76	149	4.45

App Orders - Drink Delivery Times by Session and Day

w e t h e r s p o o n

Area Manager:	Colin Lovell
Pub Number and Name:	1251 Bottle Of Sack, Sutton Coldfield
Weekending:	16 Feb 2025

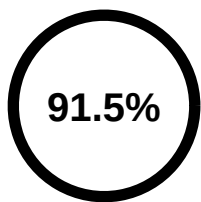
Catering Session	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday			Sunday		
	Average Delivery Time	Total Orders	Item Count	Average Delivery Time	Total Orders	Item Count	Average Delivery Time	Total Orders	Item Count	Average Delivery Time	Total Orders	Item Count	Average Delivery Time	Total Orders	Item Count	Average Delivery Time	Total Orders	Item Count	Average Delivery Time	Total Orders	Item Count
(06:00-12:00) Breakfast	00:02:19	23	38	00:02:48	12	21	00:02:35	20	34	00:04:33	45	63	00:02:42	41	66	00:03:14	45	83	00:03:17	33	67
(12:00-14:00) Lunchtime	00:02:02	24	34	00:04:32	14	19	00:03:43	15	29	00:04:28	25	40	00:02:53	20	37	00:03:09	52	102	00:08:41	26	47
(14:00-17:00) Afternoon	00:02:23	36	51	00:03:18	42	68	00:03:05	43	65	00:03:07	42	68	00:03:04	58	93	00:02:30	62	141	00:03:53	35	76
(17:00-21:00) Dinner	00:02:48	60	99	00:02:48	36	65	00:02:57	60	105	00:02:10	78	126	00:03:40	214	385	00:02:47	172	303	00:03:16	20	44
(21:00-23:00) Evening	00:02:08	17	26	00:01:59	8	13	00:03:59	15	29	00:03:00	12	25	00:05:04	50	89	00:03:05	72	126	00:02:43	6	7
(After 23:00) After Hours																00:03:56	4	15	00:03:02	3	6
Averages:	00:02:27	160	248	00:03:09	112	186	00:03:07	153	262	00:03:14	202	322	00:03:37	383	670	00:02:54	407	770	00:04:34	123	247



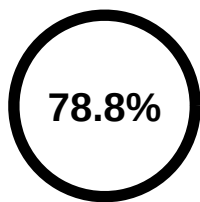
Period 7 - Feb 2025

The Bottle of Sack, Sutton Coldfield

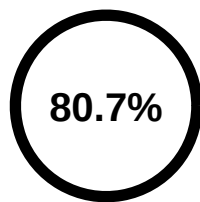
Job ID	25048933
Job Date	Monday 10th February 2025
Job Time	08:35 - 10:35
Name of Auditor:	Mark Klymyszyn
Visit Type:	Internal Call - Pub (Compliance) 2024



Period Score



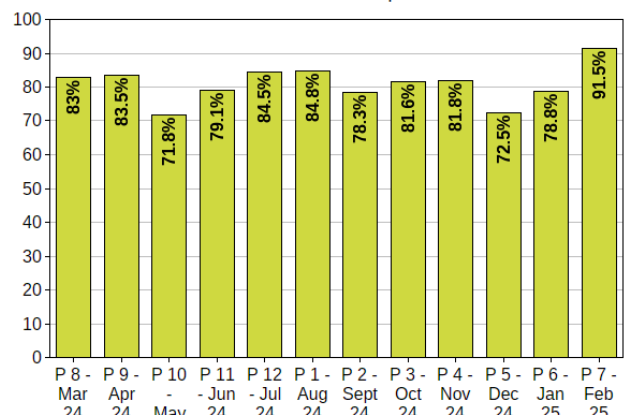
Last Period Score



YTD Score

This Visit - The Detail	Points	Out Of	Score
Externals	650	650	100.0%
Customer Area	975	1200	81.3%
Customer Toilets	1250	1250	100.0%
Bar Customer Facing	400	400	100.0%
People	600	600	100.0%
Kitchen	1875	2125	88.2%
Bar	1225	1375	89.1%
Critical Drink Focus	225	225	100.0%
Cellar	725	800	90.6%
BOH	725	875	82.9%
Focus	500	500	100.0%
OVERALL	9150	10000	91.5%

Score Trend Graph





Period 7 - Feb 2025

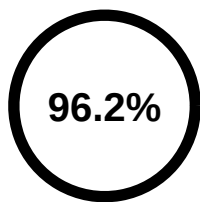
The Bottle of Sack, Sutton Coldfield

Job ID	25049260
Job Date	Monday 10th February 2025
Job Time	18:30 - 19:20
Name of Auditor:	Colin Lovell
Visit Type:	Internal Call - Area Manager and Auditor 2024

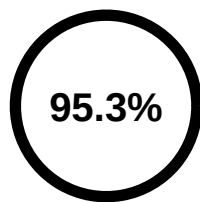
This Visit - The Detail	Points	Out Of	Score
FIRST IMPRESSIONS	500	625	80.0%
EXTERNALS	375	375	100.0%
FOH - CLEANLINESS	1875	2000	93.8%
TOILETS	500	1000	50.0%
ATMOSPHERE	1000	1125	88.9%
SERVICE	1125	1125	100.0%
PRODUCTS - DRINKS	1000	1000	100.0%
CRITICAL DRINK FOCUS	3000	3000	100.0%
PRODUCTS - FOOD	2750	2750	100.0%
MANAGEMENT FOCUS	2750	2750	100.0%
OVERALL	14875	15750	94.4%



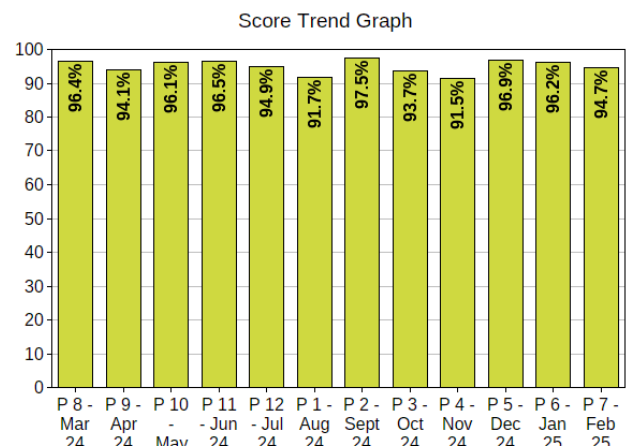
Period Score



Last Period Score



YTD Score

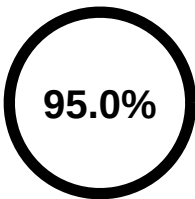




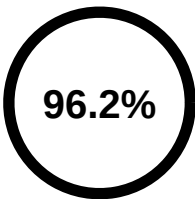
The Bottle of Sack, Sutton Coldfield

Job ID	25048655
Job Date	Saturday 8th February 2025
Job Time	23:55 - 00:30
Name of Auditor:	Colin Lovell
Visit Type:	Internal Call - Area Manager and Auditor 2024

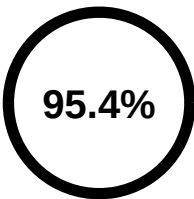
This Visit - The Detail	Points	Out Of	Score
FIRST IMPRESSIONS	625	625	100.0%
EXTERNALS	375	375	100.0%
FOH - CLEANLINESS	1375	2000	68.8%
TOILETS	1000	1000	100.0%
ATMOSPHERE	1250	1250	100.0%
SERVICE	1500	1500	100.0%
PRODUCTS - DRINKS	1000	1000	100.0%
CRITICAL DRINK FOCUS	3000	3000	100.0%
PRODUCTS - FOOD	250	250	100.0%
MANAGEMENT FOCUS	1375	1375	100.0%
OVERALL	11750	12375	94.9%



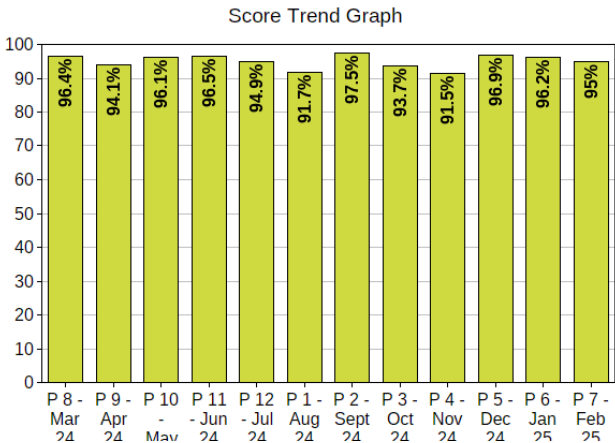
Period Score



Last Period Score



YTD Score

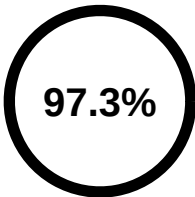




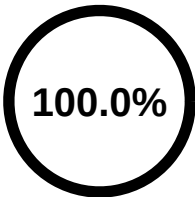
The Bottle of Sack, Sutton Coldfield

Job ID	25038138
Job Date	Thursday 30th January 2025
Job Time	15:52 - 17:07
Visit Type:	External Customer Experience - 2024

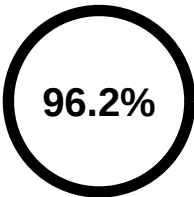
This Visit - The Detail	Points	Out Of	Score
First Impressions	6	6	100.0%
Cleanliness	21	21	100.0%
Coffee Station	3	3	100.0%
Service/Ordering by the App	10	12	83.3%
Critical Drink Focus	12	12	100.0%
Food Quality	17	17	100.0%
Maintenance	4	4	100.0%
OVERALL	73	75	97.3%



Period Score

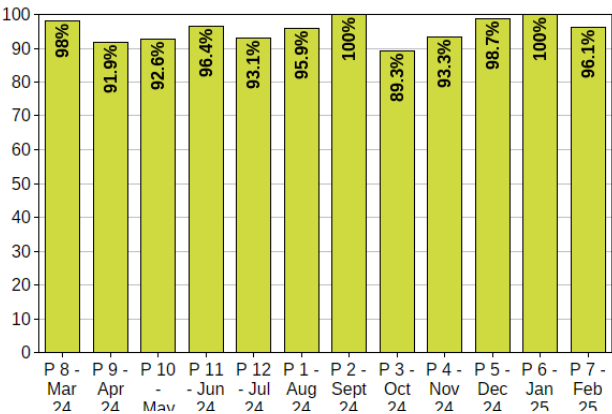


Last Period Score



YTD Score

Score Trend Graph





Period 7 - Feb 2025

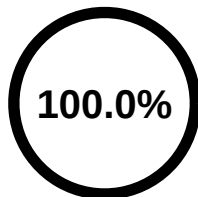
The Bottle of Sack, Sutton Coldfield

Job ID	25037382
Job Date	Monday 27th January 2025
Job Time	19:48 - 20:35
Visit Type:	External Customer Experience - 2024

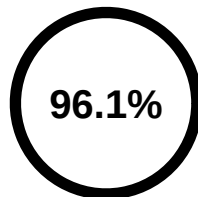
This Visit - The Detail	Points	Out Of	Score
First Impressions	6	6	100.0%
Cleanliness	21	21	100.0%
Coffee Station	3	3	100.0%
Service/Ordering by the App	10	14	71.4%
Critical Drink Focus	12	12	100.0%
Food Quality	17	17	100.0%
Maintenance	4	4	100.0%
OVERALL	73	77	94.8%



Period Score



Last Period Score



YTD Score

Score Trend Graph

