

WEEKLY SUMMARY FOR WEEK COMMENCING: 17TH FEBRUARY 2025 (PERIOD 7)

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Bar	£2,666	£2,712	£3,045	£3,570	£8,924	£8,451	£2,939
Food	£1,962	£2,197	£2,248	£2,519	£2,690	£3,681	£1,478
Total	£4,628	£4,909	£5,294	£6,089	£11,614	£12,132	£4,417
Daily Profit	-£307	£243	£325	£746	£2,414	£2,356	-£202
Total Profit	£5,575						

Drink Delivery Times						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
03:07	02:43	02:14	02:29	04:24	03:31	02:50

Food Delivery Times							
	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Prep	06:26	06:45	06:08	06:44	05:33	07:11	06:17
Wait	01:52	01:15	01:10	00:53	02:05	01:37	01:16
Delivery	08:18	08:01	07:18	07:37	07:38	08:47	07:34

Stock Result (MOS)			
Bar		Food	

Last 5 CQSMA Results				
Internal Call Colin Lovell 10/02/2025 94.4%	Internal Call Mark Klymyszyn 10/02/2025 91.5%	Internal Call Colin Lovell 08/02/2025 95.0%	External Call Mystery Shopper 30/01/2025 97.3%	External Call Mystery Shopper 27/01/2025 94.8%

Highest Taker – Lowest Clears		
Highest Taker	Jack Bull	£3,028.93
Lowest Clears	Laura Duffy	2.08%

Last Audit Results (8 th January 2025)							
Liquor		Food		Cash		Standard's	
Last People Audit (22 nd January 2025)							
People							

WEEKLY SUMMARY FOR WEEK COMMENCING: 17TH FEBRUARY 2025 (PERIOD 7)

Punch Compliance			
Managers	100% (38/38)	Associates	96.19% (227/236)

WEEKLY SUMMARY FOR WEEK COMMENCING: 17TH FEBRUARY 2025 (PERIOD 7)

Top Clears

Top Items	Number of Clears	Value of Clears
Hot Drink SS	17	£29.07
Guest Ale	13	£25.87
Guinness	12	£43.20
Baby Guinness	10	£43.00
Trad Breakfast	9	£44.91
Stella Artois4.6	9	£34.92
Dr Corona	6	£23.94
Dr Poretti	6	£23.94
Chic Tikka Masal	4	£40.56
Grand Total	86	309.41

Top Refunds

Top Items	No of Refunds	Value of Refunds
Guinness	16	£57.60
Trad Breakfast	10	£49.90
Baby Guinness	10	£43.00
Chic Tikka Masal	4	£40.56
Stella Artois4.6	10	£38.80
Hot Drink SS	21	£35.91
Guest Ale	17	£33.83
Dr Poretti	6	£23.94
Dr Corona	6	£23.94
Grand Total	100	347.48

Top Voids

Top Items	Number of Voids	Value of Voids
Guinness	4	£14.40
Famous Grouse	2	£11.52
Hawaiian Punch	1	£9.00
Purple Rain	1	£9.00
Gordons Gin	2	£8.06
Fireball Bomb	2	£7.20
Sex on the Beach	1	£6.52
Godfather	1	£6.52
SmlPza Margherit	1	£6.06
Guest Ale	3	£5.97
Grand Total	18	£84.25

WEEKLY SUMMARY FOR WEEK COMMENCING: 17TH FEBRUARY 2025 (PERIOD 7)

** 1251 Bottle of Sack **.

Drink Orders Prepared on DISPENSE between Monday 17/02/2025 08.00 and Sunday 23/02/2025 23.30

Sorted by Average Time

Name	Average Time	No. Orders	No. Items	Longest Order
Roy	1.22	116	184	4.31
Laura	1.27	76	115	4.49
Chloe	1.29	347	563	7.17
Maddie	1.32	308	493	7.17
Alex	1.42	485	819	9.58
Shay	1.51	532	916	10.04
Malahkai	1.56	328	579	6.59
Brad	1.59	397	726	7.17
Kian	2.04	705	1293	8.03
Jack L	2.05	352	609	10.04
Bob	2.07	555	1007	9.58
Hannah	2.08	419	725	10.04
George	2.10	471	850	8.03
Dan	2.22	946	1722	10.04
Jack H	2.24	713	1232	10.04
Ronaysha	2.26	767	1329	10.04
Lexy	2.29	709	1288	7.49
Jack B	2.32	698	1261	10.04
Phil	2.32	741	1338	10.04
Dave	2.33	662	1179	10.04
Ethan R	2.34	618	1079	10.04
Ellie	2.42	616	1113	10.04

WEEKLY SUMMARY FOR WEEK COMMENCING: 17TH FEBRUARY 2025 (PERIOD 7)

** 1251 Bottle of Sack **.

Drink Orders Prepared on DISPENSE between Monday 17/02/2025 08.00 and Sunday 23/02/2025 23.30

Sorted by No. Orders

Name	Average Time	No. Orders	No. Items	Longest Order
Dan	2.22	946	1722	10.04
Ronaysha	2.26	767	1329	10.04
Phil	2.32	741	1338	10.04
Jack H	2.24	713	1232	10.04
Lexy	2.29	709	1288	7.49
Kian	2.04	705	1293	8.03
Jack B	2.32	698	1261	10.04
Dave	2.33	662	1179	10.04
Ethan R	2.34	618	1079	10.04
Ellie	2.42	616	1113	10.04
Bob	2.07	555	1007	9.58
Shay	1.51	532	916	10.04
Alex	1.42	485	819	9.58
George	2.1	471	850	8.03
Hannah	2.08	419	725	10.04
Brad	1.59	397	726	7.17
Jack L	2.05	352	609	10.04
Chloe	1.29	347	563	7.17
Malahkai	1.56	328	579	6.59
Maddie	1.32	308	493	7.17
Roy	1.22	116	184	4.31
Laura	1.27	76	115	4.49

App Orders - Drink Delivery Times by Session and Day

w e t h e r s p o o n

Area Manager:	Colin Lovell
Pub Number and Name:	1251 Bottle Of Sack, Sutton Coldfield
Weekending:	23 Feb 2025

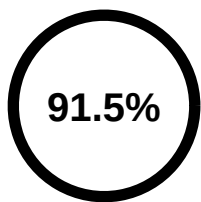
Catering Session	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday			Sunday		
	Average Delivery Time	Total Orders	Item Count	Average Delivery Time	Total Orders	Item Count	Average Delivery Time	Total Orders	Item Count	Average Delivery Time	Total Orders	Item Count	Average Delivery Time	Total Orders	Item Count	Average Delivery Time	Total Orders	Item Count	Average Delivery Time	Total Orders	Item Count
(06:00-12:00) Breakfast	00:04:03	22	37	00:02:04	23	41	00:02:44	24	38	00:02:08	21	37	00:02:32	22	44	00:03:40	80	153	00:02:26	29	60
(12:00-14:00) Lunchtime	00:03:10	31	51	00:03:36	36	62	00:02:21	22	33	00:01:57	31	38	00:02:51	20	35	00:04:58	66	111	00:03:30	32	55
(14:00-17:00) Afternoon	00:03:01	22	31	00:03:00	30	45	00:02:10	44	73	00:02:35	32	64	00:03:45	83	162	00:03:06	120	233	00:02:59	47	76
(17:00-21:00) Dinner	00:02:38	35	61	00:02:22	43	57	00:02:08	68	115	00:02:22	116	184	00:04:53	250	469	00:03:13	181	322	00:02:17	33	68
(21:00-23:00) Evening	00:02:10	2	5	00:01:57	14	25	00:01:54	15	21	00:06:45	8	12	00:04:27	71	134	00:03:27	51	76	00:02:26	5	7
(After 23:00) After Hours																00:04:19	8	16	00:03:16	6	7
Averages:	00:03:07	112	185	00:02:43	146	230	00:02:14	173	280	00:02:29	208	335	00:04:24	446	844	00:03:31	506	911	00:02:50	152	273



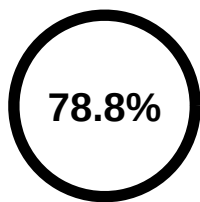
Period 7 - Feb 2025

The Bottle of Sack, Sutton Coldfield

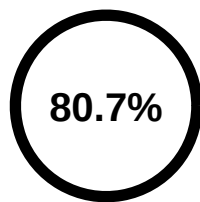
Job ID	25048933
Job Date	Monday 10th February 2025
Job Time	08:35 - 10:35
Name of Auditor:	Mark Klymyszyn
Visit Type:	Internal Call - Pub (Compliance) 2024



Period Score



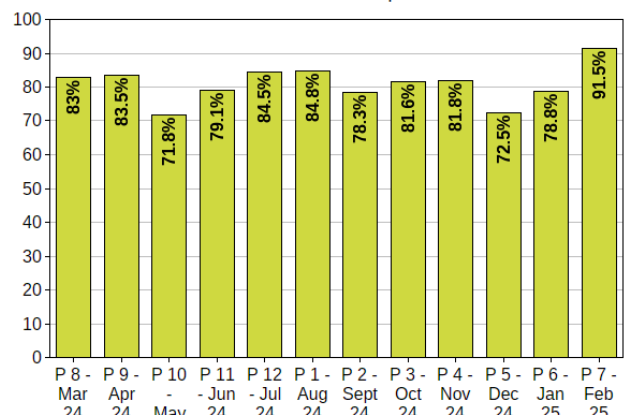
Last Period Score



YTD Score

This Visit - The Detail	Points	Out Of	Score
Externals	650	650	100.0%
Customer Area	975	1200	81.3%
Customer Toilets	1250	1250	100.0%
Bar Customer Facing	400	400	100.0%
People	600	600	100.0%
Kitchen	1875	2125	88.2%
Bar	1225	1375	89.1%
Critical Drink Focus	225	225	100.0%
Cellar	725	800	90.6%
BOH	725	875	82.9%
Focus	500	500	100.0%
OVERALL	9150	10000	91.5%

Score Trend Graph

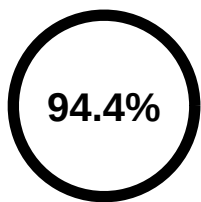




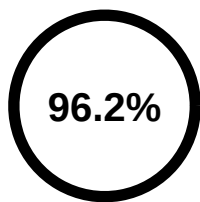
Period 7 - Feb 2025

The Bottle of Sack, Sutton Coldfield

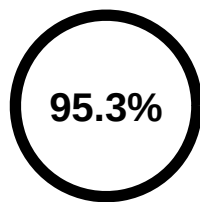
Job ID	25049260
Job Date	Monday 10th February 2025
Job Time	18:30 - 19:20
Name of Auditor:	Colin Lovell
Visit Type:	Internal Call - Area Manager and Auditor 2024



Period Score



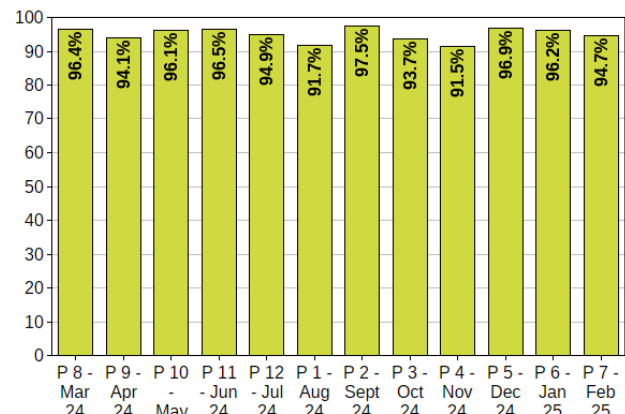
Last Period Score



YTD Score

This Visit - The Detail	Points	Out Of	Score
FIRST IMPRESSIONS	500	625	80.0%
EXTERNALS	375	375	100.0%
FOH - CLEANLINESS	1875	2000	93.8%
TOILETS	500	1000	50.0%
ATMOSPHERE	1000	1125	88.9%
SERVICE	1125	1125	100.0%
PRODUCTS - DRINKS	1000	1000	100.0%
CRITICAL DRINK FOCUS	3000	3000	100.0%
PRODUCTS - FOOD	2750	2750	100.0%
MANAGEMENT FOCUS	2750	2750	100.0%
OVERALL	14875	15750	94.4%

Score Trend Graph

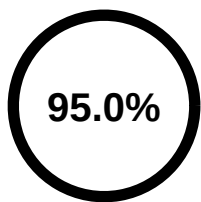




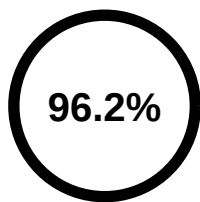
Period 7 - Feb 2025

The Bottle of Sack, Sutton Coldfield

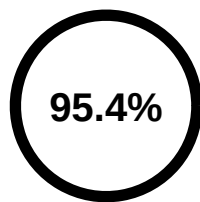
Job ID	25048655
Job Date	Saturday 8th February 2025
Job Time	23:55 - 00:30
Name of Auditor:	Colin Lovell
Visit Type:	Internal Call - Area Manager and Auditor 2024



Period Score



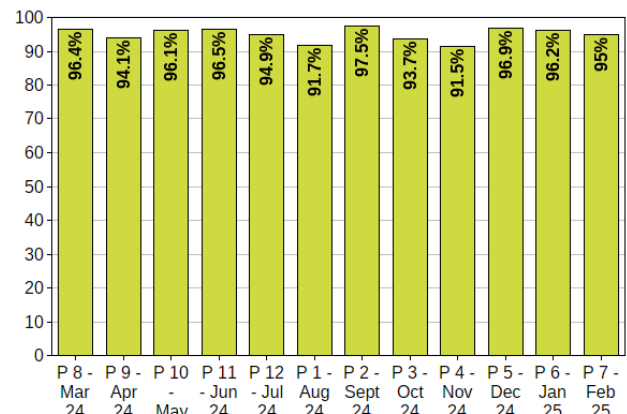
Last Period Score



YTD Score

This Visit - The Detail	Points	Out Of	Score
FIRST IMPRESSIONS	625	625	100.0%
EXTERNALS	375	375	100.0%
FOH - CLEANLINESS	1375	2000	68.8%
TOILETS	1000	1000	100.0%
ATMOSPHERE	1250	1250	100.0%
SERVICE	1500	1500	100.0%
PRODUCTS - DRINKS	1000	1000	100.0%
CRITICAL DRINK FOCUS	3000	3000	100.0%
PRODUCTS - FOOD	250	250	100.0%
MANAGEMENT FOCUS	1375	1375	100.0%
OVERALL	11750	12375	94.9%

Score Trend Graph

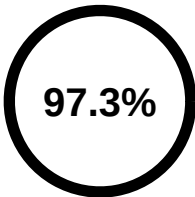




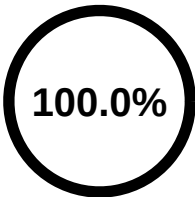
The Bottle of Sack, Sutton Coldfield

Job ID	25038138
Job Date	Thursday 30th January 2025
Job Time	15:52 - 17:07
Visit Type:	External Customer Experience - 2024

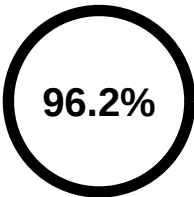
This Visit - The Detail	Points	Out Of	Score
First Impressions	6	6	100.0%
Cleanliness	21	21	100.0%
Coffee Station	3	3	100.0%
Service/Ordering by the App	10	12	83.3%
Critical Drink Focus	12	12	100.0%
Food Quality	17	17	100.0%
Maintenance	4	4	100.0%
OVERALL	73	75	97.3%



Period Score

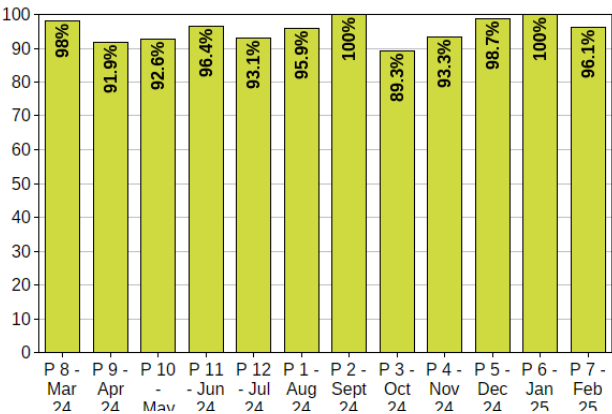


Last Period Score



YTD Score

Score Trend Graph

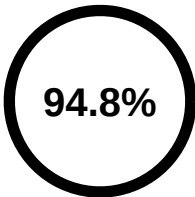




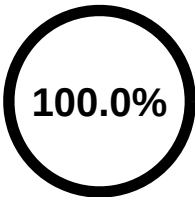
The Bottle of Sack, Sutton Coldfield

Job ID	25037382
Job Date	Monday 27th January 2025
Job Time	19:48 - 20:35
Visit Type:	External Customer Experience - 2024

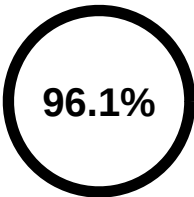
This Visit - The Detail	Points	Out Of	Score
First Impressions	6	6	100.0%
Cleanliness	21	21	100.0%
Coffee Station	3	3	100.0%
Service/Ordering by the App	10	14	71.4%
Critical Drink Focus	12	12	100.0%
Food Quality	17	17	100.0%
Maintenance	4	4	100.0%
OVERALL	73	77	94.8%



Period Score



Last Period Score



YTD Score

Score Trend Graph

